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8	UNITED STATE	TES DIST	DICT COURT
9			F CALIFORNIA
10	SOUTHERNO	TRICTO	r Chilli Oktur
11	COLLEGESOURCE, INC., a California corporation,) CASI	E NO. 3:08-cv-01987-H-CAB
12	Plaintiff,	SECOND AMENDED COMPLAINT	
13 14	V.) 1.)	Violation of U.S. Computer Fraud and Abuse Act [18 U.S.C. §1030(g)];
15	ACADEMYONE, INC., a Pennsylvania corporation,))))	Violation of California Computer Crimes Act [Cal. Pen. Code §502(e)];
16	Defendant.) 3.	Breach of Contract;
17		4.	Misappropriation;
18		5.	Unjust Enrichment;
19		6.	Trademark Infringement under U.S. Lanham Act [15 U.S.C. §1114]
20 21		7.	Unfair Competition under U.S. Lanham Act [15 U.S.C. §1125(a)]
22		8.	False Advertising under U.S. Lanham Act [15 U.S.C. §1125(a)]
2324		9.	Declaration of Trademark Invalidity [28 U.S.C. §2201; 15 U.S.C. §§1064, 1119]
25		10.	California Statutory Unfair Competition [Cal. Bus. Prof. Code §§17200 et. seq.]
26		<u>JUR'</u>	Y TRIAL DEMANDED
27			
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Plaintiff COLLEGESOURCE, INC., a California corporation, by way of complaint against defendant ACADEMYONE, INC., a Pennsylvania corporation, alleges as follows:

JURISDICTION AND VENUE

- This Complaint arises under the United States Computer Fraud and Abuse Act (18 1. U.S.C. §1030), the trademark, unfair competition and false advertising laws of the United States (15 U.S.C. §1051, et seq), the declaratory judgment laws of the United States (28 U.S.C. §2201), the penal code of the State of California (Cal. Pen. Code §502), the unfair competition laws of the State of California (Cal. Bus. & Prof. Code §§17200, et seq), the contract law of the State of California, and the common law of the State of California.
- This Court has federal question jurisdiction over the first (18 U.S.C. §1030) and ninth (28 U.S.C. §2201) causes of action herein pursuant to 28 U.S.C. §1331. This Court has federal question jurisdiction over the sixth (15 U.S.C. §1114), seventh (15 U.S.C. §1125(a)), eighth (15 U.S.C. §1125(a)), and ninth (15 U.S.C. §§1064 and 1119) causes of action herein pursuant to 15 U.S.C. §1121. This Court has supplemental jurisdiction over the remaining causes of action herein pursuant to 28 U.S.C. §1367(a). This Court has diversity jurisdiction over all causes of action herein pursuant to 28 U.S.C. §1332(a)(1). The amount in controversy exceeds, exclusive of interest and costs, the sum of \$75,000.00.
- 3. This Court has personal jurisdiction over defendant and venue is proper in this district. See CollegeSource, Inc. v. AcademyOne, Inc., 99 U.S.P.Q.2D (BNA) 1672 (9th Cir. 2011) (finding that this Court has personal jurisdiction over defendant in this action).

THE PARTIES

4. Plaintiff COLLEGESOURCE, INC. ("CollegeSource") is a California corporation with principal place of business in San Diego, California. CollegeSource is successor in interest to the CAREER GUIDANCE FOUNDATION, a Delaware corporation ("CGF"), which was founded in 1971. CollegeSource provides the public with information and data services related to college and university catalogs, curriculums, course descriptions, course equivalencies, course transferability, and college transfers.

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5. Defendant ACADEMYONE, INC. ("AcademyOne") is a Pennsylvania corporation with its principal place of business at 601 Willowbrook Lane, West Chester, Pennsylvania 19382. AcademyOne is a junior competitor of CollegeSource.

BACKGROUND

Career Guidance Foundation & CollegeSource, Inc.

- 6. CGF was founded in 1971 to support career guidance and planning in the educational system by providing a complete collection of college catalogs in the best dissemination media then available. CGF operated as an IRC §501(c)(3) non-profit organization, and generally did not charge its clients anything or only charged them enough to cover its expenses. Funding for CGF came from Mr. Harry G. Cooper ("Cooper"). Over its thirty-three (33) year existence, CGF's shortfall funding came solely from Cooper or loans guaranteed by Cooper.
- 7. Before CGF was founded, libraries and admissions offices were heavily burdened by the need to keep thousands of paper college catalogs in order to provide information to matriculating college students, determine transfer equivalencies, and provide admissions and transfer advice. Paper catalogs were required for each institution and each year in which potential transfer students might have taken classes. A typical year's worth of paper catalogs would fill a bookshelf seven (7) feet tall and 23 feet long. Most universities maintained 15 to 25 years' worth of catalogs.
- 8. CGF revolutionized the college catalog, course information and transfer articulation industries by making information and data available on microfiche that could be stored in far less physical space. On microfiche, a library could store one (1) year's worth of catalogs in a shoe-box.
- 9. Considerable work was required to convert a catalog from paper format into microfiche. First, the catalog had to be acquired from the educational institution with permission to make reproductions. Then, each page of the catalog had to be precisely cut out with a razor. Each catalog page was then positioned for microfiching along with four hundred ninety-four

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(494) other pages, to make four hundred ninety-five (495) pages per fiche. Next, each fiche was made into a master copy. The master copy was then duplicated.

10. It is estimated that CGF saved the educational community over \$40 million per year in storage and acquisition costs.

CollegeSource's Digitized Information

- 11. With the advance in computer technology in the 1990's, CGF began digitizing catalogs and course information. Digitized catalogs and information did not require nearly as much physical storage space as microfiche, let alone paper. Electronically stored information also had the potential advantage of allowing word searches, copying and pasting a very helpful feature in light of the size of some of the catalogs. A year's worth of college catalogs could now fit on six (6) compact discs.
- 12. In the early 1990's, colleges and most publishers were still publishing in the traditional way, printed galley proofs. Page-setting software, such as Quark Express, Pagemaker and ProPage, was years off. Adobe Reader even farther away.
- 13. Digitizing printed catalogs and course information presented additional hurdles that microfiching did not. While razoring the individual pages from each catalog was still required, each page had to be converted into a digital format that allowed a computer to read the individual letters and words on the page. This process is known as Optical Character Recognition ("OCR"). CGF devoted significant research and development costs working with software companies, such as Microsoft, Adobe and OmniPage, to develop more efficient OCR techniques.
- 14. OCR'd documents are useless without a way to "view" them, just as Internet documents are a meaningless stream of characters (HTML Language) without a "viewer," such as Internet Explorer or Netscape. CGF wrote the specifications for Microsoft's very first "viewer" of OCR'd documents, which was called Multi-Media Viewer. Eventually, Adobe's "Portable Document Format" (.PDF) became the dominant format.
 - 15. Trivial acts of character recognition to the human eye can frustrate even the most

sophisticated scanner and can make the OCR process difficult, error prone and time consuming. For example, a scanner may misread the type and size of font, confuse characters (such as "g" with "9," "1" with "1," and "c" with "e"), read false highlights from reflective paper, read information from the opposite side of overly transparent paper, and erroneously interpret stray marks or smudges as characters or parts of characters.

- 16. Despite the advent of more efficient OCR techniques, quality control on CGF's digitized catalogs and course information was crucial. Even a one-percent (1%) error rate would result in ten (10) errors and unsearchable words on a one-thousand (1,000) character page, and thousands of unsearchable words per catalog.
- 17. Plaintiff's targeted error rate after detailed quality control is 0.005%. Thus, despite plaintiff's efforts, random errors, or "scanos," remain.
- 18. The vast majority of CollegeSource's digitized catalogs and course information are the result of scanning and the OCR process.
- 19. While current whole catalogs are valuable, older "legacy" catalogs are valuable as well, due to the need to determine equivalencies for students that are seeking to apply credits from older course-work. For example, a student returning from years of absence (such a veteran returning from deployment) may seek to apply his or her prior course-work from one institution towards a degree credit at another institution.
- 20. Recently, some colleges have started to provide their catalogs and course descriptions in digital form. Nevertheless, in many cases, CollegeSource is required to convert all files from their native format to Adobe PDF format. CollegeSource also must decide whether or not to include any pictures, replace them with blank boxes or degrade the pictures (for optimal downloading speed). CollegeSource also bookmarks/links the catalogs for better look-up efficiency in its final product.
- 21. As universities and the general public became more familiar with digital searching on the Internet, college administrators and registrars began to request digitized sub-catalogs, such as course descriptions (and their related data) only. Administrators desired digitized sub-catalogs

- to assist them with transferring course credits, which is known as "course articulation." Such systems were well documented in the literature, though not yet computerized (See, *Improving Articulation and Transfer Relationships (new directions for community colleges)* by Frederick C. Kintzer (Paperback Sept. 1982)). In 2004, CollegeSource began development of a digitized course articulation system.
- 22. Because of its previous time consuming and expensive efforts in creating and compiling the Digitized Information, CollegeSource was able to respond with alacrity to the emerging demand for an online database of course information only (name, credit hours, description, *etc.*). CollegeSource called its nacent digitized course articulation system the "Transfer Evaluation Service," or "TES."
- 23. Because of its previous time consuming and expensive efforts in creating a collection of digitized catalogs, CollegeSource was able to "cut and paste" course descriptions from its existing whole digital catalog database into its new TES database. Nevertheless, as with moving its collection of digitized catalogs from data CDs to the Internet, CollegeSource expended significant time and money to move information (including course descriptions, credits, name, prerequisites, etc.) in its collection of tens of thousands of digitized college catalogs into millions of records in its new TES database.
- 24. CollegeSource also developed software to allow an evaluator to store a given course equivalency in the TES database. For example, an administrator could store "English 101" at the University of Michigan in 2001 as equivalent to "English 150" at the University of Tennissee in 2009. This capacity is referred to as "Equivalency," "Course Articulation" or "Transcript Reconciliation." It is particularly useful for state colleges being fed by county community colleges.
- 25. CollegeSource announced and delivered TES at the April 2006 AACRAO (American Association of College Registrars and Admissions Officers) conference is San Diego, California. AcademyOne introduced an arguably comparable product, which AcademyOne calls its "CEMS" (Course Equivalency Management System), over one year later, in June of 2007.

- 26. Prior to CollegeSource's creation of its TES database, transfer administrators were frequently forced to keep their own private notes regarding credits and equivalencies that had been given to courses. After TES, transfer administrators were able to see the credits other administrators had given to courses.
- 27. CollegeSource's current products incorporating the Digitized Information can be categorized as follows: 1) digitized individual whole college catalogs distributed online, free for personal use, to students, parents, counselors and teachers; 2) a collection of digitized whole college catalogs from all universities distributed online, at a minimal fee, to libraries and similar entities for personal use; and 3) a collection of individual course descriptions (course number, credits, etc.) and their related data and equivalencies, dating back 16 years, distributed online, at a minimal fee, to registrars, admissions, and transfer personnel.
- 28. When this action was filed in October, 2008, information regarding over 3,000 institutions, including over 44,000 catalogs and over 37,000,000 course descriptions was available on CollegeSource's Websites. As of October, 2011, CollegeSource has accumulated over 61,000 digital whole catalogs, 45,200,000 digital course records (including course descriptions, credits, names and prerequisites), course equivalencies and data (the "Digitized Information"). The Digitized Information includes, but is not limited to, CollegeSource's digitized *whole* catalogs, the digitized course descriptions therefrom, and the course data (including, but not limited to, prerequisites and credits).
- 29. CollegeSource's comprehensive database of Digitized Information has significant commercial value to businesses in the college transfer and information industries. The Digitized Information is the result of a substantial investment of both time and money by CollegeSource and its predecessor. The investment of time and resources by CollegeSource and its predecessor to collect, convert, digitize and enhance the Digitized Information from just 1995 to 2010 is estimated to be in excess of \$30,000,000.

CollegeSource's Terms of Use

30. CollegeSource makes its Digitized Information available to authorized users

1 online at www.CollegeSource.com, www.CollegeSource.org, and TES.CollegeSource.org (the 2 "Websites"). 31. 3 Each of CollegeSource's Websites contain terms of use in conspicuous locations, 4 such that a visitor to the Websites is on notice of said terms and that the authorization to view 5 and use CollegeSource's Digitized Information is restricted. Such restrictions on the 6 authorization to view and use the Digitized Information include one or more of the following: 7 This means you may NOT: distribute digital catalog files to others, 8 "mirror" or include digital catalog files on an Internet (or Intranet) server, link to CollegeSource digital catalog files from your website, or 9 modify or re-use digital catalog files without the express written consent of CollegeSource, Inc. and the appropriate school. 10 You may: 11 print copies of the information for your own personal use, store the files on your own computer for personal use only, or 12 reference non PDF documents on this server from your own documents. CollegeSource, Inc. reserves the right to revoke such authorization at any time, 13 and any such use shall be discontinued immediately upon written notice from 14 CollegeSource, Inc. 15 LIMITATIONS ON USE. 16 17 a. Only one individual may access a Service at the same time using the same user name or password, unless CollegeSource, Inc. agrees otherwise. 18 b. The text, graphics, images, video, design, course description data, PDF college 19 catalogs, information, organization, compilation, look and feel, advertising and all other protectable intellectual property, and all improvements, suggestions, and 20 derivations thereto and thereof (collectively, the "Content") available through the Services is CollegeSource, Inc.'s property and is protected by copyright and other intellectual property laws. Unless you have CollegeSource, Inc.'s written consent, 21 you may not sell, publish, broadcast, distribute, retransmit the information 22 obtained through any Service, or otherwise provide access to the Content received through the Services to anyone, including, if applicable, your fellow students or 23 employees, with the following two exceptions: (i) You may distribute course description data from a Service in non-24 electronic form to a few individuals for your own personal, noncommercial use, without charge, provided you include all copyright and 25 other proprietary rights notices in the same form in which the notices 26 appear in the Service, original source attribution, and the phrase "Used with permission from CollegeSource, Inc." 27 (ii) You may use CollegeSource, Inc.'s "E-mail" service to e-mail

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course description data from a Service to a few individuals for your 1 own personal, non-commercial use, without charge. You are not 2 permitted to use this service for the purpose of regularly providing other users with access to content from a Service. 3 c. You agree not to rearrange or modify the Content. You agree not to create 4 abstracts from, scrape or display data from the Content for use on another web site or service. You agree not to post any of the Content from the Services to weblogs, 5 newsgroups, mail lists or electronic bulletin boards, without CollegeSource, Inc.'s written consent. To request consent for this and other matters, please contact 6 CollegeSource Customer Service. 7 d. CollegeSource, Inc has expended considerable time, effort, money and expertise to compile its data. CollegeSource, Inc. has implemented suitable 8 precautions to detect unauthorized use of catalogs, course descriptions, lists etc. including seeding data to detect unlawful duplication, sale and re-use. 9 e. You agree not to use the Services for any unlawful or unauthorized purpose. 10 CollegeSource, Inc. reserves the right to terminate or restrict your access to a Service if, in its opinion, your use of the Service does or may violate any laws, 11 regulations or rulings, infringe upon another person's rights or violate the terms of this Agreement. Also, CollegeSource, Inc. may refuse to grant you a user name 12 that impersonates someone else, is protected by trademark or other proprietary right law, or is vulgar or otherwise offensive. 13 Abobe's embedded security code used by CollegeSource forces each of 32. 14 CollegeSource's digitized catalogs to be opened to CollegeSource's "splash page" (page 1). The 15 "splash page" of each digitized catalog identifies the catalog as coming from CollegeSource. 16 33. CollegeSource's digitized catalogs also contain prominent terms of use, which 17 occupy the full second page of each catalog, such that users of the digitized catalogs are on notice 18 of said terms and are aware that any use of the digitized catalogs are subject to restrictions. Such 19 restrictions on the authorization to view and use the digitized catalogs are substantially similar to 20 the following: 21 This means you may NOT: distribute digital catalog files to others, 22 "mirror" or include digital catalog files on an Internet (or Intranet) server, 23 modify or re-use digital catalog files without the express written consent of CollegeSource ® and Career Guidance Foundation and the appropriate 24 school. 25 You may: print copies of the information for your own personal use, 26 store the files on your own computer for personal use only, or reference this material from your own documents. 27 CollegeSource ® and Career Guidance Foundation reserves the right to revoke

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such authorization at any time, and any such use shall be discontinued immediately upon written notice from CollegeSource ® and Career Guidance Foundation.

AcademyOne Links To CollegeSource's Information On Its Competing Website

- 34. Defendant AcademyOne is a 35-year junior competitor of CollegeSource in the college transfer and information industry. Like CollegeSource before it, AcademyOne offers information and data services on the Internet related to equivalencies, course articulations, transcript reconciliations and college transfer.
- 35. When AcademyOne was just getting started in 2005 and 2006, AcademyOne's website (www.AcademyOne.com) linked to CollegeSource's www.CollegeSource.org website without authorization from CollegeSource.
- 36. AcademyOne's website stated "Looking to Transfer? Checkout these schools read more." The "read more" link pointed to information on CollegeSource's www.CollegeSource.org website without CollegeSource's authorization.
- 38. AcademyOne's website also stated "Did You Know . . .32,000,000 PDF files store course information around the web" The "32,000,000 PDF files store course information around the web" link pointed to information on CollegeSource's www.CollegeSource.org website without CollegeSource's authorization.
- 39. CollegeSource demanded that AcademyOne stop linking to information on its Websites.

AcademyOne Attempts to License CollegeSource's Digitized Information

40. On information and belief, AcademyOne recognized that capturing the data required for its services from the data's original sources (including course catalogs) would require an investment of time and money similar to the years of time and millions of dollars

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invested by CollegeSource. AcademyOne recognized the value of creating a database of equivalencies, course articulations and/or transcript reconciliations from information that had already been digitized. With access to CollegeSource's Digitized Information, AcademyOne would be able to "cut and paste" the course descriptions and data into AcademyOne's competing website's databases. Access to CollegeSource's Digitized Information would allow AcademyOne to avoid acquisition, scanning/ OCR, and quality control costs.

- 41. For over three (3) months, AcademyOne attempted to lawfully acquire the right to exploit CollegeSource's library of Digitized Information. AcademyOne's efforts included, but were not necessarily limited to:
 - a. Exploratory phone calls;
 - b. On October 4, 2005, AcademyOne Vice President Ed Johnson emailed CollegeSource sales representative Dave Hunt and requested the "cost to obtain ALL your catalogs in electronic form, ASAP." Mr. Johnson contacted CollegeSource after having signed up for a free trial of CollegeSource's digitized college catalog service.
 - c. On December 20, 2005, AcademyOne's Peggi Munkittrick (Director of Marketing) emailed CollegeSource "to determine whether CollegeSource had the interest and/or ability to provide [AcademyOne] with an electronic file of courses that could be loaded into our course inventory." Like Mr. Johnson, Ms. Munkittrick had already signed up for a free trial of CollegeSource's digitized college catalog service.
 - d. AcademyOne's Ms. Munkittrick again emailed CollegeSource on January 25, 2006 "...to determine whether a conversation is warranted to discuss how our companies might benefit from working together in an effort to create an online course inventory."
- 42. The general purpose of AcademyOne's phone calls and emails was to license access to, and commercial use of, CollegeSource's digitized college catalogs for the purpose of

extracting certain course description data (commonly called "data mining" or "scraping") for commercial use by AcademyOne. AcademyOne also desired to distribute entire *whole* catalogs.

43. CollegeSource declined AcademyOne's requests to license the Digitized Information.

AcademyOne Posts CollegeSource's Digital Catalogs On Its Competing Website

- 44. AcademyOne knew, both through CollegeSource's response to AcademyOne's unauthorized linking to CollegeSource's website and through AcademyOne's failed attempt to license the Digitized Information, that AcademyOne was not authorized to make commercial use of CollegeSource's Digitized Information.
- As On information and belief, AcademyOne entered into an Agreement with Bejing Zhongtian-Noah Sports Science Company, Ltd., a Chinese limited liability company ("Noah") whereby Noah would access CollegeSource's Websites, without authorization or exceeding authorized access, to collect, copy and distribute CollegeSource's Digitized Information to AcademyOne for AcademyOne to use to compete with CollegeSource in interstate commerce. The conduct of AcademyOne and Noah was without authorization and exceeded any authorized access to CollegeSource's Websites and Digitized Information.
- 46. On information and belief, AcademyOne posed (or caused others to pose) as a legitimate user (student, parent, faculty, guidance counselor, *etc.*) to gain access to CollegeSource's Digitized Information on CollegeSource's Websites. AcademyOne then took CollegeSource's Digitized Information for the purpose of using it to compete with CollegeSource in interstate commerce. AcademyOne did not inform CollegeSource that it intended to access CollegeSource's Websites for the purpose of misappropriating CollegeSource's Digitized Information and using it to compete against CollegeSource. The conduct of AcademyOne was without authorization and exceeded any authorized access it may have had to CollegeSource's Websites and Digitized Information.
- 47. In April of 2007, after CollegeSource terminated negotiations with AcademyOne for use of its college catalog database, CollegeSource discovered AcademyOne offering

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- CollegeSource's digital catalogs for distribution on AcademyOne's CollegeTransfer.net website. Following a brief investigation, CollegeSource discovered approximately six hundred and eighty (680) of its digital whole catalogs being offered on AcademyOne's website. Each of these 680 catalogs opened to CollegeSource's "splash" page and contained CollegeSource's terms of use on their entire second page.
- 48. On April 20, 2007, CollegeSource delivered a letter to AcademyOne demanding that AcademyOne cease and desist its use of CollegeSource's Digitized Information.
- 49. Following receipt of CollegeSource's April 20, 2007 letter, AcademyOne knew that it did not have authorization to use CollegeSource's Digitized Information for the purpose of competing with CollegeSource or other commercial purposes, or to violate the terms of use on CollegeSource's Websites and/or digital catalogs.
- 50. On April 23, 2007, AcademyOne's President, David Moldoff, emailed CollegeSource and falsely represented that AcademyOne had "removed ALL course catalog PDF files as of this afternoon and [was] working to determine actually how many catalogs are in question have [sic] your copyright statement." AcademyOne further falsely represented that it would "honor [CollegeSource's] request and remove the content."
- 51. AcademyOne removed the links to the CollegeSource PDF files on its website, but the CollegeSource PDF files and data remained on its computers.

CollegeSource Is Forced To Implement Additional Security Measures

- 52. After CollegeSource caught AcademyOne offering CollegeSource's digitized catalogs on AcademyOne's competing www.CollegeTransfer.net website, CollegeSource implemented additional security measures to prevent and detect the future unauthorized use of its Digitized Information.
- 53. The Adobe Acrobat software CollegeSource uses allows CollegeSource to set certain security flags on its digital catalogs, such as "Password Protected", "NO Changes", "NO Copying" and "Always Open to the First (Splash) Page." Initially, CollegeSource set a password, did not allow changes and required the catalog to always open to the first (Splash) page.

CollegeSource did not restrict copying so that students could fill out resumes.

- 54. Without a password, no one could alter CollegeSource's digital catalogs.

 However, password cracking software is capable of granting access to change CollegeSource's security settings and delete CollegeSource's Splash Page and Terms of Use Page.
- 55. Using Adobe Acrobat software, CollegeSource additionally placed a "digital watermark" in its digital catalogs that is invisible to PDF viewers.
- 56. Independent of placing "watermarks," CollegeSource also placed hidden text it calls "salting" in its digital catalogs in the same color as the background to make it effectively invisible.
 - 57. CollegeSource also made certain alternate spelling changes to certain text.
- 58. CollegeSource later implemented additional digital rights managements through the Adobe Acrobat software.

AcademyOne Builds A Competing Database Out Of CollegeSource's Digitized Information

- 59. AcademyOne continued its unauthorized use of the Digitized Information after CollegeSource's April 23, 2007 cease and desist letter.
- 60. On information and belief, AcademyOne entered into an Agreement with Noah whereby Noah would populate AcademyOne's online database with CollegeSource's Digitized Information for AcademyOne to use to compete with CollegeSource in interstate commerce.

 Noah charged AcademyOne a fee to take CollegeSource's Digitized Information and provide it to AcademyOne. The conduct of AcademyOne and Noah was without authorization and exceeded any authorized access to CollegeSource's Websites and Digitized Information.
- 61. AcademyOne used CollegeSource's Digitized Information to populate its competing database of course descriptions and data, including, but not limited to, by paying Noah and others to extract course descriptions from PDF files digitized by CollegeSource and use them to populate AcademyOne's competing database.
- 62. In 2008, CollegeSource filed this action after it discovered that AcademyOne had populated its competing database using CollegeSource's Digitized Information.

AcademyOne Continues Its Unauthorized Use Of CollegeSource's Digitized Information

- 63. Even after this action was filed, AcademyOne continued to use CollegeSource's Digitized Information.
- 64. In July of 2010, course descriptions on AcademyOne's www.CourseAtlas.com and www.CollegeTransfer.net websites contained CollegeSource's "watermarks" and/or "salting" and/or "seeding" and or unique "scanos."
- 65. CollegeSoure was forced to file a lawsuit in Pennsylvania in July, 2010 to seek preliminary relief pending resolution on appeal of a jurisdictional issue in this action.
- 66. AcademyOne testified under oath that it, in response to litigation filed by CollegeSource in July of 2010, it searched for and found references to "CollegeSource" and/or "Career Guidance Foundation" in approximately six hundred (600) of AcademyOne's catalogs.
- 67. AcademyOne testified under oath that, in September of 2010, it had approximately five hundred thousand (500,000) course descriptions in its database that were derived from digital catalogs that contained references to "CollegeSource" and/or "Career Guidance Foundation."
- 68. AcademyOne testified under oath that it, in response to a motion for a preliminary injunction filed by CollegeSource in December of 2010, it searched for and found approximately one hundred (100) of CollegeSource's digital catalogs, and descriptions therefrom, on AcademyOne's websites and database.
- 69. Tellingly, AcademyOne has refused to produce for inspection the electronic catalogs it used to populate its competing database.
- 70. On information and belief, AcademyOne is continuing to use CollegeSource's Digitized Information, in violation of CollegeSource's terms of use, for commercial purposes and to compete with CollegeSource.

CollegeSource's Marks

71. CollegeSource owns all right, title and interest to the "COLLEGESOURCE" and "CAREER GUIDANCE FOUNDATION" names and marks for use on or in connection with

information and data services related to college and university catalogs, which now include, but are not limited to, information and data services related to curriculums, course descriptions, course equivalencies, and college transfers.

- 72. CollegeSource owns all right, title and interest to United States Registration No. 2616166 for the word mark "COLLEGESOURCE," and said registered word mark, for use on: (1) "Educational services, namely providing an on-line computer database via global computer information networks in the field of college catalogs;" and (2) "Electronic database in the field of college catalogs, recorded on microfiche and CD-ROM."
- 73. United States Registration No. 2616166 for "COLLEGESOURCE" issued on September 10, 2002. Pursuant to 15 U.S.C. §1065, the "COLLEGESOURCE" mark, and CollegeSource's right to use said mark in commerce, have become incontestible.
- 74. Since June of 1994, CollegeSource (or its predecessor CGF) has continuously used the "COLLEGESOURCE" name and mark in interstate commerce in connection with its information and data services related to college and university catalogs, which now include, but are not limited to, information and data services related to curriculums, course descriptions, course equivalencies, and college transfers.
- 75. Since at least 1980, CollegeSource (or its predecessor CGF) has continuously used the "CAREER GUIDANCE FOUNDATION" name and mark in interstate commerce in connection with its information and data services related to college and university catalogs, which now include, but are not limited to, information and data services related to curriculums, course descriptions, course equivalencies, and college transfers.
- 76. As a result of the continuous use of "COLLEGESOURCE" and "CAREER GUIDANCE FOUNDATION," they have accumulated significant goodwill and acquired a secondary meaning in the mind of the public to identify a single source of the products and services offered in connection therewith.
- 77. As a result of the continuous use of "COLLEGESOURCE" and "CAREER GUIDANCE FOUNDATION," they have accumulated significant goodwill and acquired a

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secondary meaning in the mind of the public to identify CollegeSource as the source of the products and services offered in connection therewith.

- 78. As a result of the continuous use of "COLLEGESOURCE" and "CAREER GUIDANCE FOUNDATION," they have accumulated significant goodwill and wide public recognition, including, but not limited to, recognition by which CollegeSource is known to the public, including, but not limited to, students, state educational departments, and educational institutions.
- 79. As a result of the goodwill, secondary meaning, and public recognition of "COLLEGESOURCE" and "CAREER GUIDANCE FOUNDATION," they have become, and are, valuable and irreplaceable assets of CollegeSource.

Harm to CollegeSource

- 80. AcademyOne's conduct has caused loss to CollegeSource in an amount aggregating at least \$5,000 in a one-year period. The reasonable costs incurred by CollegeSource include, but are not limited to, the cost of responding to the offense and attempting to restore CollegeSource's data, program, system or information to its condition prior to the offense and implementing additional security and tracking features. Over \$5,000 was paid to computer expert Michael Bandemer alone.
- 81. Prior to the offense, CollegeSource's data, program, system or information was available solely through authorized access to its California servers. As a result of the offense, the integrity or availability of CollegeSource's data, program, system or information has been impaired, such that some of CollegeSource's Digitized Information is now on AcademyOne's servers and out of CollegeSource's control.
- 82. On information and belief, AcademyOne is attempting to distribute, transmit, transport and/or sell CollegeSource's Digitized Information through one or more non-profit organizations to attempt to have the Digitized Information enter into the public domain and thus provide itself with a defense in this action.
 - 83. AcademyOne used College's Digitized Information, without authorization, to

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compete with CollegeSource, increase its market share, and increase its revenues, all to CollegeSource's damage. CollegeSource has also been damaged by this impairment to the integrity and availability of its data, program, system or information by incurring reasonable costs (including attorney fees) to restore CollegeSource's data, program, system or information to its condition prior to the offense. CollegeSource has incurred reasonable costs to protect itself from similar offenses in the future.

- 84. As a result of AcademyOne's unauthorized taking of CollegeSource's Digitized Information, AcademyOne's acquisition and conversion costs are negligible, and AcademyOne does not have to amortize the equivalent of CollegeSource's acquisition and conversion costs in any competitive bid against CollegeSource. This puts CollegeSource at a significant competitive disadvantage and allows AcademyOne to compete unfairly with CollegeSource.
- 85. CollegeSource has been damaged by AcademyOne's unauthorized taking and use of CollegeSource's Digitized Information through AcademyOne's use of CollegeSource's Digitized Information to compete against CollegeSource in the marketplace. On information and belief, all of the business AcademyOne has generated through its use of CollegeSource's Digitized Information would otherwise have gone to CollegeSource. This includes, but is not limited to, a contract with the South Carolina Department of Higher Education with an estimated value of \$2,688,333.00.
- 86. Through its unauthorized and wrongful taking and use of CollegeSource's Digitized Information, AcademyOne has avoided the substantial time, money and effort in building the relationships with colleges, collecting data, and creating enhanced catalogs (including, but not limited to, scanning/OCR and quality control costs) that CollegeSource was required to expend.
- 87. Through its unauthorized and wrongful taking and use of CollegeSource's Digitized Information, AcademyOne has avoided paying a license fee to CollegeSource for use of the Digitized Information.

FIRST CAUSE OF ACTION

(U.S. Computer Fraud And Abuse Act) [18 U.S.C. §1030(g)]

- 88. CollegeSource incorporates by reference the allegations set forth in paragraphs 1 through 87 of this Complaint as though fully set forth in this cause of action.
- 89. Each of CollegeSource's Websites, and the Digitized Information thereon, are stored on computers in the State of California that are used in or affecting interstate or foreign commerce or communication. CollegeSource's Websites have subscribers/customers in multiple states throughout the United States as well as other countries. CollegeSource even has military bases and ships-on-the-sea as customers. CollegeSource's computers constitute a "protected computer" within the meaning of 18 U.S.C. §1030(e)(2)(B).
- 90. CollegeSource reasonably expected that the users of its Websites and Digitized Information would abide by CollegeSource's terms of use disclosed on its Websites and digital catalogs.
- 91. The Digitized Information rightfully belongs to CollegeSource. AcademyOne was not authorized, either implicitly or explicitly, to access CollegeSource's Digitized Information for the purpose of competing with CollegeSource or other commercial purposes, or to violate the terms of use on CollegeSource's Websites and/or digital catalogs.
- 92. AcademyOne's taking and use of the Digitized Information exceeded any authorization provided by CollegeSource.
- 93. Any authorization AcademyOne had to access the Websites and Digitized Information terminated when AcademyOne used CollegeSource's Digitized Information in an unauthorized way.
- 94. AcademyOne knew or should have known of the terms of use on CollegeSource's Websites and digitized catalogs. On information and belief, AcademyOne had actual knowledge of the terms of use on CollegeSource's Websites and digital catalogs.
- 95. On information and belief, AcademyOne accepted the benefit of using CollegeSource's Websites and Digitized Information with knowledge of the terms of use on

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CollegeSource's Websites and digital catalogs, and thereby assented to such restrictions of use.

- 96. AcademyOne knew, or should have known, that CollegeSource would not have granted AcademyOne access to CollegeSource's Websites and/or Digitized Information if AcademyOne would have informed CollegeSource that AcademyOne intended to use its access to CollegeSource's Websites for the purpose of competing with CollegeSource or other commercial purposes, or to violate the terms of use on CollegeSource's Websites and/or digital catalogs.
- 97. On information and belief, AcademyOne has violated 18 U.S.C. §1030(a)(2)(C) by intentionally accessing CollegeSource's protected computer without authorization or exceeding authorized access, and thereby obtaining information from CollegeSource's protected computer.
- 98. On information and belief, AcademyOne has violated 18 U.S.C. §1030(a)(4) by knowingly and with intent to defraud, accessing CollegeSource's protected computer without authorization, or exceeding authorized access, and by means of such conduct furthering the intended fraud and obtaining anything of value. The object of the fraud and the thing obtained was CollegeSource's Digitized Information.
- 99. On information and belief, AcademyOne has violated 18 U.S.C. §1030(a)(5)(B) by intentionally accessing CollegeSource's protected computer without authorization, and as a result of such conduct, recklessly causing damage.
- 100. On information and belief, AcademyOne has violated 18 U.S.C. §1030(a)(5)(C) by intentionally accessing CollegeSource's protected computer without authorization, and as a result of such conduct, causing damage and loss.
- 101. Pursuant to 18 U.S.C. §1030(g), CollegeSource is entitled to bring a civil action for AcademyOne's violations of 18 U.S.C. §1030.
 - 102. WHEREFORE, CollegeSource is entitled to and seeks:
 - a. Compensatory damages in an amount to be proven at trial, pursuant to 18
 U.S.C. §1030(g);

1	b. Injunctive and other equitable relief, including, but not limited to,
2	preliminary and permanent injunctions, forfeiture or seizure of CollegeSource's
3	Digitized Information, and a constructive trust over any property which
4	constitutes or is derived from CollegeSource's Digitized Information, pursuant to
5	18 U.S.C. §1030(g);
6	c. Costs of the action; and
7	d. Such other and further relief as this Court deems appropriate.
8 9	SECOND CAUSE OF ACTION (California Computer Crimes) [Cal. Pen. Code §502(e)]
10	103. CollegeSource incorporates by reference the allegations set forth in paragraphs 1
11	through 102 of this Complaint as though fully set forth in this cause of action.
12	104. AcademyOne knowingly accessed CollegeSource's Websites to collect, copy,
13	and/or use CollegeSource's Digitized Information in a manner not authorized by CollegeSource.
14	105. AcademyOne has violated Cal. Pen. Code §502(c)(1) by knowingly accessing and
15	without permission using any data, computer, computer system, or computer network in order to
16	either (A) devise or execute any scheme or artifice to defraud, deceive, or extort, or (B)
17	wrongfully control or obtain money, property, or data.
18	106. AcademyOne has violated Cal. Pen. Code §502(c)(2) by knowingly accessing and
19	without permission taking, copying or making use of any data from a computer, computer system
20	or computer network, or taking or copying any supporting documentation.
21	107. AcademyOne's violations of Cal. Pen. Code §502, and the acts that constituted
22	said violations, were knowing and willful, and were performed with oppression, fraud, and
23	malice.
24	108. Pursuant to Cal. Pen. Code §502(e), CollegeSource is entitled to bring a civil
25	action for AcademyOne's violations of Cal. Pen. Code §502.
26	109. WHEREFORE, CollegeSource is entitled to and seeks:
27	a. Compensatory damages in an amount to be proven at trial, pursuant to Cal.
28	

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1 Pen. Code §502(e)(1); 2 Punitive damages in an amount determined by this Court to be sufficient to 3 punish and make an example out of AcademyOne, pursuant to Cal. Pen. Code 4 $\S502(e)(4);$ 5 Injunctive and other equitable relief, including, but not limited to, c. 6 preliminary and permanent injunctions, forfeiture or seizure of CollegeSource's 7 Digitized Information, and a constructive trust over any property which 8 constitutes or is derived from CollegeSource's Digitized Information, pursuant to 9 Cal. Pen. Code §502(e)(1); 10 d. Forfeiture of any computer, computer system, computer network, or any 11 software or data, owned by the AcademyOne, that is used during the commission 12 of any violation of Cal. Pen. Code §502(c) or any computer, owned by the 13 AcademyOne, which is used as a repository for the storage of software or data 14 illegally obtained in violation of Cal. Pen. Code §502(c). 15 Reasonable attorney fees, pursuant to Cal. Pen. Code §502(e)(2); e. 16 f. Costs of the action; and 17 Such other and further relief as this Court deems appropriate. g. 18 THIRD CAUSE OF ACTION (Breach Of Contract) 19 110. CollegeSource incorporates by reference the allegations set forth in paragraphs 1 20 through 109 of this Complaint as though fully set forth in this cause of action. 21 111. AcademyOne was on notice of CollegeSource's terms of use on CollegeSource's 22 Websites and digital catalogs (the "Terms of Use"). 23 112. The Terms of Use were conspicuously posted on CollegeSource's Websites and 24 digital catalogs. 25 113. AcademyOne knew or should have known of CollegeSource's Terms of Use. 26 114. On information and belief, AcademyOne had actual knowledge of 27 CollegeSource's Terms of Use. 28 -21-08-cv-01987 SECOND AMENDED COMPLAINT

1	115.	By using College	geSource's Websites and digital ca	talogs, AcademyOne agreed to
2	CollegeSource	e's Terms of Use	2.	
3	116.	The Terms of U	Jse on CollegeSource's Websites a	nd digital catalogs constituted a
4	valid and enfo	rceable contract	between CollegeSource and Acade	emyOne.
5	117.	Through the co	nduct set forth above, AcademyOn	e has breached the Terms of
6	Use on Colleg	geSource's Webs	ites and digitized catalogs.	
7	118.	CollegeSource	has been damaged as a result of Ad	cademyOne's breach of the
8	Terms of Use	in an amount to	be proven at trial, which includes	the loss of contracts and a
9	reasonable roy	yalty from Acade	emyOne.	
10	119.	WHEREFORE	, CollegeSource is entitled to and s	seeks:
11		a. Any and	d all damages sustained by College	Source from AcademyOne's
12		breach of contra	act in an amount to be proven at tri	al;
13		b. Any and	d all profits of AcademyOne as a re	esult of its breach of contract
14		complained of	herein;	
15		c. The reas	sonable value of the Digitized Info	rmation taken by AcademyOne
16		from CollegeSo	ource;	
17		d. The exp	penditures saved by AcademyOne a	as a result of its acts complained
18		of herein, inclu	ding, but not limited to, CollegeSo	urce's costs to collect, compile
19		and convert its	Digitized Information;	
20		e. Costs of	f the action;	
21		f. Prelimin	nary and permanent injunctive relie	ef; and
22		g. Such of	her and further relief as this Court	deems appropriate.
23			FOURTH CAUSE OF ACTION (Misappropriation)	<u>N</u>
24	120.	CollegeSource	incorporates by reference the alleg	
25		_	as though fully set forth in this car	
26	121.	_	has invested substantial time and n	
27		_	eSource's investment of time and	-
28	Digitizou IIIIO	munon, coneg		•
	SECOND AMENDED	COMPLAINT	-22-	08-cv-01987

1	limited to, the	compilation, enhancement and/or digitization of thousands of college catalogs.
2	122.	AcademyOne has appropriated CollegeSource's Digitized Information at little or
3	no cost.	
4	123.	CollegeSource has been damaged as a result of AcademyOne's appropriation of
5	CollegeSource	e's Digitized Information in an amount to be proven at trial.
6	124.	AcademyOne has benefitted as a result of its appropriation of CollegeSource's
7	Digitized Info	ermation in an amount to be proven at trial.
8	125.	WHEREFORE, CollegeSource is entitled to and seeks:
9		a. Any and all damages sustained by CollegeSource and/or benefit retained
10		by AcademyOne in an amount to be proven at trial;
11		b. Any and all profits of AcademyOne as a result of its acts of
12		misappropriation complained of herein;
13		c. Appropriate equitable relief, including, but not limited to, preliminary and
14		permanent injunctive relief;
15		d. The reasonable value of the Digitized Information taken by AcademyOne
16		from CollegeSource;
17		e. The expenditures saved by AcademyOne as a result of its acts complained
18		of herein, including, but not limited to, CollegeSource's costs to collect, compile
19		and convert its Digitized Information;
20		f. Costs of the action; and
21		g. Such other and further relief as this Court deems appropriate.
22		FIFTH CAUSE OF ACTION (Unjust Enrichment)
23	126.	CollegeSource incorporates by reference the allegations set forth in paragraphs 1
24	through 125 o	f this Complaint as though fully set forth in this cause of action.
25	127.	AcademyOne received a benefit from CollegeSource, and at CollegeSource's
26	expense, throu	ugh AcademyOne's unauthorized receipt and use of CollegeSource's Digitized
27	Information.	
28		

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1	128.	AcademyOne's appreciation of the benefit includes, inter alia, revenues and saved
2	expenditures	relating to the digitizing and compilation of CollegeSource's Digitized Information.
3	129.	AcademyOne accepted and retained the benefit under circumstances that render it
4	inequitable fo	or AcademyOne to retain the benefit without payment of value to CollegeSource.
5	130.	Under the circumstances set forth above, it would be unjust for AcademyOne to
6	retain the ber	nefit bestowed upon it by CollegeSource.
7	131.	WHEREFORE, CollegeSource is entitled to and seeks:
8		a. That AcademyOne make restitution for any and all benefits it unjustly
9		received from CollegeSource;
10		b. Any and all profits of AcademyOne as a result of its acts complained of
11		herein;
12		c. The reasonable value of the Digitized Information taken by AcademyOne
13		from CollegeSource;
14		d. The expenditures saved by AcademyOne as a result of its acts complained
15		of herein, including, but not limited to, CollegeSource's costs to collect, compile
16		and convert its Digitized Information;
17		e. Costs of the action;
18		f. Equitable relief, including, but not limited to, preliminary and permanent
19		injunctions restraining AcademyOne from its further exploitation of the Digitized
20		Information; and
21		g. Such other and further relief as this Court deems appropriate.
22		SIXTH CAUSE OF ACTION (Infringement of Registered Mark)
23		[15 U.S.C. §1114]
24	132.	CollegeSource incorporates by reference the allegations set forth in paragraphs 1
25	through 131	of this Complaint as though fully set forth in this cause of action.
26	133.	AcademyOne has used CollegeSource's registered "COLLEGESOURCE" mark
27	in commerce	in connection with the sale and advertising of AcademyOne's goods and services
28		

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by purchasing the term "COLLEGESOURCE" and/or "COLLEGE SOURCE" from Internet search engines, including, but not limited to, Google, as a term that, when typed into said search engines, triggers the appearance of advertisements and links to AcademyOne's www.CollegeTransfer.net website.

- 134. AcademyOne's advertisements or links generated as a result of an Internet user searching for "COLLEGESOURCE" and/or "COLLEGE SOURCE" stated that they were for college transfer.
- 135. None of AcademyOne's advertisements or links generated as a result of an Internet user searching for "COLLEGESOURCE" and/or "COLLEGE SOURCE" identified themselves as belonging to AcademyOne.
- 136. None of AcademyOne's advertisements or links generated as a result of an Internet user searching for "COLLEGESOURCE" and/or "COLLEGE SOURCE" identified themselves as not belonging to CollegeSource.
- 137. The page of www.CollegeTransfer.net linked to by AcademyOne's links generated as a result of an Internet user searching for "COLLEGESOURCE" and/or "COLLEGE SOURCE," did not clearly identify itself as belonging to AcademyOne.
- 138. The page of www.CollegeTransfer.net linked to by AcademyOne's links generated as a result of an Internet user searching for "COLLEGESOURCE" and/or "COLLEGE SOURCE," did not clearly identify itself as not belonging to CollegeSource.
- 139. On information and belief, AcademyOne purchased the term "COLLEGESOURCE" and/or "COLLEGE SOURCE," from Internet search engines, as set forth above, because of the goodwill in CollegeSource's name and mark and because Internet searchers associate said name and mark with CollegeSource.
- 140. AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, was without CollegeSource's knowledge or consent.
- 141. AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, is likely to cause confusion, cause mistake and/or deceive.

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- 142. AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, is likely to cause confusion, cause mistake and/or deceive in that Internet users, initially seeking CollegeSource's website(s), may believe that AcademyOne's advertisements and/or links are links to CollegeSource's website(s) or websites sponsored by or affiliated with CollegeSource, and/or that AcademyOne's advertisements, links and/or website are sponsored by or affiliated with CollegeSource.
- 143. AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, is likely to cause initial interest confusion in that it capitalizes on the goodwill in CollegeSource's mark to create an initial interest in AcademyOne's www.CollegeTransfer.net website, products and/or services.
- 144. AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, is likely to cause initial interest confusion in that it capitalizes on the goodwill in CollegeSource's mark to lead and divert Internet users to AcademyOne's www.CollegeTransfer.net website, on which AcademyOne offers products and/or services, that would otherwise have proceeded to CollegeSource's website(s).
- 145. Through AcademyOne's use of CollegeSource's registered "COLLEGESOURCE" mark, as set forth above, AcademyOne improperly misappropriated and benefitted from CollegeSource's goodwill therein.
- 146. On information and belief, AcademyOne, through its conduct set forth above, has willfully and in bad faith attempted to exploit the good will, secondary meaning and public recognition of CollegeSource's registered "COLLEGESOURCE" mark.
- 147. AcademyOne, by its acts complained of herein, has infringed CollegeSource's rights in its registered "COLLEGESOURCE" mark.
 - 148. AcademyOne, by its acts complained of herein, has violated 15 U.S.C. §1114.
- 149. On information and belief, AcademyOne's infringement of CollegeSource's rights in its registered "COLLEGESOURCE" mark and violation of 15 U.S.C. §1114 was deliberate, knowing, willful and in bad faith.

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1 150. AcademyOne's acts complained of herein have caused, and will continue to cause, 2 harm and irreparable injury to CollegeSource and its business. 3 151. CollegeSource is entitled to and seeks to recover all remedies available to it 4 pursuant to 15 U.S.C §1117, including, without limitation: 5 AcademyOne's profits; a. b. Any and all damages sustained by CollegeSource; 6 7 c. Treble damages or profits; 8 d. Preliminary and permanent injunctive relief; 9 Costs of the action; and e. 10 f. Reasonable attorney fees per statute. 11 SEVENTH CAUSE OF ACTION (Lanham Act Unfair Competition) 12 [15 U.S.C. §1125(a)] 13 152. CollegeSource incorporates by reference the allegations set forth in paragraphs 1 14 through 151 of this Complaint as though fully set forth in this cause of action. 15 153. By virtue of the continuous use of the name and mark "CAREER GUIDANCE 16 FOUNDATION" in commerce, and the goodwill, consumer recognition and secondary meaning 17 resulting therefrom, CollegeSource has acquired a valuable and protected mark in "CAREER 18 GUIDANCE FOUNDATION." Such consumer recognition and secondary meaning came into 19 existence before any of the acts of infringement of "CAREER GUIDANCE FOUNDATION" 20 alleged herein. By virtue of the continuous use of the name and mark "COLLEGESOURCE" in 21 22 commerce, and the goodwill, consumer recognition and secondary meaning resulting therefrom, 23 CollegeSource has acquired a valuable and protected mark in "COLLEGESOURCE." Such 24 consumer recognition and secondary meaning came into existence before any of the acts of 25 infringement of "COLLEGESOURCE" alleged herein. CollegeSource's rights in and to 26 "COLLEGESOURCE" as a result of its use in commerce, as set forth above, are in addition to its 27 rights in its registered "COLLEGESOURCE" mark. 28

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- 155. AcademyOne has used CollegeSource's "CAREER GUIDANCE
 FOUNDATION" and "COLLEGESOURCE" marks in commerce in connection with the sale and advertising of AcademyOne's goods and services by purchasing the terms "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" and "COLLEGE SOURCE" from Internet search engines, including, but not limited to, Google, as terms that, when typed into said search engines, trigger the appearance of advertisements, higher rankings and links to AcademyOne's www.CollegeTransfer.net website.
- 156. AcademyOne's advertisements or links generated as a result of an Internet user searching for "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" or "COLLEGE SOURCE" stated that they were for college transfer.
- 157. None of AcademyOne's advertisements or links generated as a result of an Internet user searching for "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" or "COLLEGE SOURCE" identified themselves as belonging to AcademyOne.
- 158. None of AcademyOne's advertisements or links generated as a result of an Internet user searching for "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" or "COLLEGE SOURCE" identified themselves as not belonging to CollegeSource.
- 159. The page of www.CollegeTransfer.net linked to by AcademyOne's links generated as a result of an Internet user searching for "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" or "COLLEGE SOURCE," did not clearly identify itself as belonging to AcademyOne.
- 160. The page of www.CollegeTransfer.net linked to by AcademyOne's links generated as a result of an Internet user searching for "CAREER GUIDANCE FOUNDATION," "COLLEGESOURCE" or "COLLEGE SOURCE," did not clearly identify itself as not belonging to CollegeSource.
- 161. AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, was without CollegeSource's knowledge or consent.

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- 162. AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, constitutes a false designation of origin, false or misleading description of fact or a false or misleading representation of fact which:
 - a. is likely to cause confusion, or to cause mistake, or to deceive as to the affiliation, connection, or association of AcademyOne with CollegeSource, or as to the origin, sponsorship, or approval of AcademyOne's goods, services, or commercial activities by CollegeSource, and
 - b. misrepresents the nature, characteristics or qualities of AcademyOne's goods, services, or commercial activities.
- 163. AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, is likely to cause confusion, cause mistake and/or deceive in that Internet users, initially seeking CollegeSource's website(s), may believe that AcademyOne's advertisements and/or links are links to CollegeSource's website(s) or websites sponsored by or affiliated with CollegeSource, and/or that AcademyOne's advertisements, links and/or website are sponsored by or affiliated with CollegeSource.
- 164. AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, is likely to cause initial interest confusion in that it capitalizes on the goodwill in CollegeSource's marks to create an initial interest in AcademyOne's www.CollegeTransfer.net website, products and/or services.
- 165. AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, is likely to cause initial interest confusion in that it capitalizes on the goodwill in CollegeSource's marks to lead and divert Internet users to AcademyOne's www.CollegeTransfer.net website, on which AcademyOne offers products and/or services, that would otherwise have proceeded to CollegeSource's website(s).
- 166. Through AcademyOne's use of CollegeSource's "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, as set forth above, AcademyOne improperly misappropriated and benefitted from CollegeSource's goodwill therein.

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1	167. On information and belief, AcademyOne, through its conduct set forth above,
2	willfully and in bad faith attempted to exploit the good will, secondary meaning and public
3	recognition of CollegeSource's "CAREER GUIDANCE FOUNDATION" and
4	"COLLEGESOURCE" marks.
5	168. AcademyOne, by its acts complained of herein, has infringed and is continuing to
6	infringe CollegeSource's rights in its "CAREER GUIDANCE FOUNDATION" and
7	"COLLEGESOURCE" marks.
8	169. AcademyOne, by its acts complained of herein, has violated 15 U.S.C. §1125(a).
9	170. On information and belief, AcademyOne's infringement of CollegeSource's rights
10	in its "CAREER GUIDANCE FOUNDATION" and "COLLEGESOURCE" marks, and violation
11	of 15 U.S.C. §1125(a) was deliberate, knowing, willful and in bad faith.
12	171. AcademyOne's acts complained of herein have caused, and will continue to cause
13	harm and irreparable injury to CollegeSource and its business.
14	172. CollegeSource is entitled to and seeks to recover all remedies available to it
15	pursuant to 15 U.S.C §1117, including, without limitation:
16	a. AcademyOne's profits;
17	b. Any and all damages sustained by CollegeSource;
18	c. Treble damages or profits;
19	d. Preliminary and permanent injunctive relief;
20	e. Costs of the action; and
21	f. Reasonable attorney fees per statute.
2223	EIGHTH CAUSE OF ACTION (Lanham Act False Advertising) [15 U.S.C. §1125(a)]
24	173. CollegeSource incorporates by reference the allegations contained in paragraphs 1
25	through 172 of this Complaint as though set forth in this cause of action.
26	174. AcademyOne has made false or misleading statements and omissions as to its
27	products and services.
28	

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1 False Representations Re: Accurate and Reliable Databases 2 175. AcademyOne has falsely advertised that its databases are accurate and reliable. 3 For instance, in a September 27, 2010 press release, AcademyOne states: It is unfair and inefficient to force students and staff to sift through paper based 4 college catalogs, transfer agreements and outdated databases or force them to 5 make multiple phone calls or appointments during business hours. CollegeTransfer.Net is a reliable, easy to navigate website, available on a 24/7 basis containing accurate, up-to-date transfer information. 6 7 176. The foregoing statements in AcademyOne's September 27, 2010 press release are 8 false and misleading, because, *inter alia*, some of the entries in AcademyOne databases are not 9 accurate and up-to-date. 10 False Representations Re: Sole Owner 11 On or around April 1, 2008, the South Carolina Department of Higher Education 177. 12 issued a "Request for Proposal," which solicited bids from companies for a "Course Articulation 13 and Transfer System" (the "RFP"). 14 Both AcademyOne and CollegeSource responded to the RFP. 178. 15 179. In AcademyOne's response to the RFP, it did not disclose that AcademyOne's 16 website and database(s) offered in response to the RFP were populated with Digitized 17 Information stolen from CollegeSource. 18 180. To the contrary, AcademyOne falsely represented that "AcademyOne is the sole 19 owner of...all databases and all...copyrights and other proprietary rights of any kind or nature 20 whatsoever" related to AcademyOne's course articulation and transfer service offered in response to the RFP. 21 22 181. AcademyOne's foregoing omission and representation in response to the RFP was 23 false because AcademyOne had taken CollegeSource's Digitized Information and populated its 24 database and website, upon which its course articulation and transfer service offered in response 25 to the RFP relied, without CollegeSource's authorization. 26 182. CollegeSource complained to the South Carolina Commission of Higher 27 Education hearing examiner that AcademyOne's bid offered information and data that had been 28

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stolen from CollegeSource. AcademyOne, in furtherance of its fraud, denied the allegations.

- 183. On August 25, 2008, the South Carolina hearing examiner ruled that the issue presented a dispute between private parties to be redressed by the Courts. The South Carolina Hearing Examiner did not issue any finding regarding whether or not that AcademyOne's statement that "AcademyOne is the sole owner of...all databases and all...copyrights and other proprietary rights of any kind or nature whatsoever" related to AcademyOne's course articulation and transfer service offered in response to the RFP was true.
- 184. The South Carolina Department of Higher Education could not have awarded any contract to AcademyOne if AcademyOne has not stolen CollegeSource's Digitized Information, marketed it in connection with the RFP, and used it to perform its contract with the South Carolina Department of Higher Education.
- 185. AcademyOne's false or misleading statements and omissions in response to the RFP actually deceived, or at least had the tendency to deceive, its intended audience, which was the South Carolina Department of Higher Education.
- 186. Defendant AcademyOne's false or misleading statements and omissions in its response to the RFP were made knowingly and with the intent to deceive the South Carolina Department of Higher Education into believing that AcademyOne was the sole owner of the contents of its database and website offered in response to the RFP. At the very minimum, AcademyOne's misrepresentations or omissions were the result of a reckless disregard for the truth.
- 187. The deception caused by AcademyOne's false or misleading statements and omissions in response to the RFP was material, in that it was likely to influence purchasing decisions.
- 188. AcademyOne was awarded a contract with the South Carolina Department of Higher Education as a result of its response to the RFP and the false and misleading representations or omissions contained therein. The value of the contract was estimated at \$2,688,333.00.

- 189. On information and belief, the South Carolina Department of Higher Education would not have granted AcademyOne a contract in response to the RFP if AcademyOne had disclosed that its website and database(s) offered in response to the RFP were populated with Digitized Information stolen from CollegeSource.
- 190. On information and belief, the South Carolina Department of Higher Education would not have granted AcademyOne a contract in response to the RFP if AcademyOne had not falsely represented that "AcademyOne is the sole owner of...all databases and all...copyrights and other proprietary rights of any kind or nature whatsoever" related to AcademyOne's course articulation and transfer service offered in response to the RFP.
- 191. AcademyOne's goods and services offered in response to the RFP traveled and were offered to consumers in interstate commerce via the Internet.
- 192. CollegeSource was harmed by AcademyOne's false or misleading statements and omissions in response to the RFP. AcademyOne was awarded a contract as a result of its false or misleading statements and omissions, which caused CollegeSource competitive harm. On information and belief, CollegeSource would have been awarded a contract with the South Carolina Department of Higher Education if AcademyOne had not been.
- 193. AcademyOne's false or misleading statements and omissions in response to the RFP constituted false advertising in violation of 15 U.S.C. §1125(a).

False Representations Re: CollegeSource Claims

- 194. On or around July, 2010, AcademyOne wrote and sent letters to various colleges and universities that contained false advertising (the "Letters").
- 195. The Letters are cloaked in the rubric of a Freedom of Information request, but they exceed the language necessary to request information and include false advertising as identified herein.
- 196. The Letters were commercial advertisements, made in interstate commerce, that promoted defendant AcademyOne's products and services, stating, identically or in substance: "AcademyOne's CollegeTransfer.Net enables students to compile an academic history

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referencing course data and facilitates course comparability projects across institutions and their academic departments."

197. The Letters were commercial advertisements, made in interstate commerce, that promoted defendant AcademyOne's products and services, stating, identically or in substance: "CollegeTransfer.Net and CourseAtlas.com are sites where students can freely find what courses transfer in and out between institutions throughout the United States as more and more institutions are publishing their course level data with our service."

198. In the Letters, AcademyOne made the false and misleading representation that CollegeSource had filed "copyright claims" in the Eastern District of Pennsylvania, case no. 10-cv-3542 (the "CollegeSource Pennsylvania Action"), "whereby CollegeSource is claiming ownership and control of your institution's digital catalog and the course descriptions contained within, whereby restricting the use of your academic content sourced from the digital catalog that was designed to support academic purposes by other institutions and prospective students." Said representation is false and misleading because, *inter alia*, CollegeSource has never filed any "copyright claims" against AcademyOne, let alone in the CollegeSource Pennsylvania Action.

199. In the Letters, AcademyOne made the false and misleading representation that: "CollegeSource's assertions attempt to preclude AcademyOne and other software providers from providing automated student transfer systems that may enable prior learning assessment, credit recommendation methods and articulation decisions using course content sourced from digital catalogs CollegeSource has tagged." Said representation is false and misleading because, *inter alia*, CollegeSource did not assert claims against "other software providers" and only sought to preclude AcademyOne's competing use of Digitized Information that CollegeSource digitized or that was taken from CollegeSource without CollegeSource's authorization.

200. In the Letters, AcademyOne made the false and misleading representation that: "CollegeSource claims control of the digital catalogs they collect, even if they reside on your website." Said representation is false and misleading because, *inter alia*, in the Pennsylvania Action, CollegeSource only sought to preclude the competing use of Digitized Information that

CollegeSource digitized or that was taken from CollegeSource's website without CollegeSource's authorization.

- 201. The false and misleading statements in the Letters were not issued in the regular course of the proceedings between the parties in the CollegeSource Pennsylvania Action, were not pertinent and material to the redress or relief sought therein, and were not essential to the exploration of legal claims in said litigation.
- 202. The false and misleading statements in the Letters were, on information and belief, actuated by malice or negligence and made for extra-judicial purposes.
- 203. As a result of defendant AcademyOne's Letters, there was actual deception or at least a tendency to deceive their recipients.
- 204. The deception caused by defendant AcademyOne's Letters is material in that it is likely to influence purchasing decisions.
- 205. Both AcademyOne's products and services and CollegeSource's products and services discussed in the Letters are offered and travel in interstate commerce to consumers throughout the United States.
- 206. The statements in defendant AcademyOne's Letters create a likelihood of injury to CollegeSource in terms of declining sales, loss of good will and damage to reputation. For instance, shortly after the Letters were sent, the Central Ohio Technical College asked for CollegeSource to remove any catalog for its school from CollegeSource's websites.
- 207. AcademyOne's false or misleading statements in the Letters constituted false advertising in violation of 15 U.S.C. §1125(a).
- 208. As a result of defendant AcademyOne's false advertising, there was actual deception or at least a tendency to deceive colleges, administrators, and students.
- 209. The deception caused by defendant AcademyOne's false advertising is material in that it is likely to influence persons to use and rely upon AcademyOne database entries that are not accurate and up-to-date.
 - 210. The false statements by defendant AcademyOne regarding its databases create a

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1	likelihood of injury to CollegeSource in terms of declining sales, loss of good will and damage to
2	reputation.
3	211. AcademyOne's false or misleading statements regarding its databases constitute
4	false advertising in violation of 15 U.S.C. §1125(a).
5	212. CollegeSource is entitled to and seeks to recover all remedies available to it
6	pursuant to 15 U.S.C §1117, including, without limitation:
7	a. AcademyOne's profits;
8	b. Any and all damages sustained by CollegeSource;
9	c. Treble damages or profits;
10	d. Preliminary and permanent injunctive relief;
11	e. Costs of the action; and
12	f. Reasonable attorney fees per statute.
13 14	NINTH CAUSE OF ACTION (Declaration of Trademark Invalidity) [28 U.S.C. §2201; 15 U.S.C. §§1064, 1119]
15	213. CollegeSource incorporates by reference the allegations contained in paragraphs 1
16	through 212 of this Complaint as though set forth in this cause of action.
17	214. On July 3, 2009, AcademyOne filed Application Serial No.77774054 with the
18	USPTO to register "CollegeTransfer.net" as a service mark (the "Application").
19	215. AcademyOne chose "CollegeTransfer.net" to correspond with the nature of its
20	products.
21	216. AcademyOne chose "CollegeTransfer.net" to correspond with the nature of its
22	services.
23	217. In the Application, AcademyOne falsely represented that it first used
24	"CollegeTransfer.net" in commerce "at least as early as 12/01/2005."
25	218. AcademyOne's representation in the Application that it first used
26	"CollegeTransfer.net" "at least as early as 12/01/2005" was false and AcademyOne knew it to be
27	false.
28	

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collegetransfer.net offers services to students transferring from one academic institution to another and to academic institutions that accept transfer students, and that the services concern the college transfer process."

- 225. AcademyOne was aware of the Order in the AcademyOne Pennsylvania Action granting CollegeSource's motion for summary judgment. Said Order was served on AcademyOne on or around December 21, 2009.
- 226. On March 29, 2010, AcademyOne responded to the USPTO's September 29, 2009 Office Action and requested that its Application for registration of "CollegeTransfer.net" be moved to the Supplemental Register.
- 227. AcademyOne's March 29, 2010 response failed to inform the USPTO of the Court's Order in the AcademyOne Pennsylvania Action granting CollegeSource's motion for summary judgment. AcademyOne also failed to submit to the USPTO any of the evidence submitted by CollegeSource in connection with CollegeSource's successful motion for summary judgment.
- 228. AcademyOne was under the duty to disclose to the USPTO the Court's Order granting CollegeSource's motion for summary judgment in the AcademyOne Pennsylvania Action. AcademyOne was also under the duty to disclose to the USPTO the evidence submitted by CollegeSource in connection with CollegeSource's successful motion for summary judgment.
- 229. AcademyOne intended for the USPTO to rely upon the foregoing omissions in its March 29, 2010 response and issue AcademyOne a service mark registration for "CollegeTransfer.net" to which AcademyOne was not entitled.
- In failing to inform the USPTO of the Court's Order in the AcademyOne Pennsylvania Action granting CollegeSource's motion for summary judgment and/or failing to submit to the USPTO any of the evidence submitted by CollegeSource in connection with CollegeSource's successful motion for summary judgment, AcademyOne intended to deceive the PTO into issuing AcademyOne a service mark registration for "CollegeTransfer.net" to which AcademyOne was not entitled.

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- 231. AcademyOne's failure to inform the USPTO of the Court's Order in the AcademyOne Pennsylvania Action granting CollegeSource's motion for summary judgment and/or failure to submit to the USPTO any of the evidence submitted by CollegeSource in connection with CollegeSource's successful motion for summary judgment constitutes fraud on the USPTO.
- 232. On May 25, 2010, the USPTO granted the Application for the Supplemental Register and issued a trademark registration for "CollegeTransfer.net" thereon, Registration No. 3795258 (the "Registration").
- 233. The Registration lists AcademyOne's first use of "CollegeTransfer.net" in commerce as December 1, 2005.
- 234. In issuing the Registration, the USPTO relied upon AcademyOne's false statements in the Application and March 29, 2010 response to the USPTO's Office Action.
- 235. The USPTO would not have issued the Registration to AcademyOne if AcademyOne had not misrepresented its date of first use of its supposed "CollegeTransfer.net" trademark to the USPTO.
- 236. The USPTO would not have issued the Registration to AcademyOne if AcademyOne had informed the USPTO of the Court's Order in the AcademyOne Pennsylvania Action granting CollegeSource's motion for summary judgment.
- 237. The USPTO would not have issued the Registration to AcademyOne if AcademyOne had submitted the evidence submitted by CollegeSource in connection with CollegeSource's successful motion for summary judgment to the USPTO.
- 238. AcademyOne is not entitled to the Registration because its claimed mark in "CollegeTransfer.net" is generic. "College Transfer" functions as the common descriptive name of a product class or genus.
- 239. AcademyOne is not entitled to a registration for "CollegeTransfer.net" with a first use date of 12/01/2005.
 - 240. There is an actual and substantial controversy between CollegeSource and

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1	AcademyOne regarding AcademyOne's purported rights in "CollegeTransfer.net." This
2	controversy is evidenced by, inter alia, AcademyOne's unsuccessful claim in the AcademyOne
3	Pennsylvania Action that CollegeSource had infringed AcademyOne's purported rights in
4	"CollegeTransfer.net."
5	241. CollegeSource seeks the cancellation of the Registration, pursuant to 28 U.S.C.
6	§2201, and 15 U.S.C. §§1064 and 1119, for reason of fraud on the USPTO.
7	242. CollegeSource seeks the cancellation of the Registration, pursuant to 28 U.S.C.
8	§2201, and 15 U.S.C. §§1064 and 1119, for reason that "CollegeTransfer.net" is generic.
9	243. CollegeSource seeks the cancellation of the Registration, pursuant to 28 U.S.C.
10	§2201, and 15 U.S.C. §§1064 and 1119, for reason that AcademyOne does not have any
l 1	trademark rights or service mark rights in "CollegeTransfer.net."
12	TENTH CAUSE OF ACTION (Unfair Competition)
13	[Cal. Bus. Prof. Code §§17200 et. seq.]
14	244. CollegeSource incorporates by reference the allegations set forth in paragraphs 1
15	through 238 of this Complaint as though fully set forth in this cause of action.
16	245. This cause of action is brought pursuant to Cal. Bus. & Prof. Code §17200, et seq
17	246. AcademyOne has committed and continues to commit an unlawful, unfair or
18	fraudulent business act or practice within the meaning of Cal. Bus. & Prof Code §17200.
19	247. WHEREFORE, CollegeSource is entitled to and seeks:
20	a. Such orders or judgments, including the appointment of a receiver, as may
21	be necessary to prevent the use or employment by AcademyOne of any act or
22	practice which constitutes unfair competition, pursuant to Cal. Bus. & Prof. Code
23	§17203;
24	b. Restitution to CollegeSource of any money or property, real or personal,
25	which may have been acquired by means of AcademyOne's unfair competition,
26	pursuant to Cal. Bus. & Prof. Code §17203;
27	c. Preliminary and permanent injunctive relief;
28	

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d. 1 Costs of the action; and 2 e. Such other and further relief as this Court deems appropriate. 3 PRAYER FOR RELIEF WHEREFORE, CollegeSource prays for judgment and relief on all causes of action, as 4 5 detailed in each cause of action and as follows: 6 1. For any and all damages sustained by CollegeSource, together with 7 AcademyOne's profits, in an amount to be proven at trial; 8 2. For the reasonable value of the Digitized Information taken by AcademyOne from 9 CollegeSource; 10 3. For the expenditures saved by AcademyOne as a result of its acts complained of 11 herein, including, but not limited to, CollegeSource's costs to collect, compile, convert, and 12 enhance its Digitized Information; 4. 13 For damages in an amount to be proven at trial pursuant to 18 U.S.C. §1030(g); 14 5. For compensatory damages in an amount to be proven at trial pursuant to Cal. 15 Pen. Code §502(e)(1); 16 6. For punitive damages in an amount determined by the Jury to be sufficient to 17 punish and make an example out of AcademyOne, pursuant to Cal. Pen. Code §502(e)(4); 18 7. For any and all profits of AcademyOne as a result of its breach of contract 19 complained of herein; 20 8. For a reasonable license for AcademyOne's use of CollegeSource's Digitized 21 Information: 22 9. For AcademyOne's profits from its violations of 15 U.S.C. §1125(a) alleged 23 herein, pursuant to 15 U.S.C. §1117; 24 10. For any and all damages sustained by CollegeSource as a result of AcademyOne's 25 violations of 15 U.S.C. §1125(a) alleged herein, pursuant to 15 U.S.C. §1117; 26 11. For treble CollegeSource's damages and AcademyOne's profits resulting from 27 AcademyOne's violations of 15 U.S.C. §1125(a) alleged herein, pursuant to 15 U.S.C. §1117; 28

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- 12. For AcademyOne's profits from its violations of 15 U.S.C. §1114 alleged herein, pursuant to 15 U.S.C. §1117;
- 13. For any and all damages sustained by CollegeSource as a result of AcademyOne's violations of 15 U.S.C. §1114 alleged herein, pursuant to 15 U.S.C. §1117;
- 14. For treble CollegeSource's damages and AcademyOne's profits resulting from AcademyOne's violations of 15 U.S.C. §1114 alleged herein, pursuant to 15 U.S.C. §1117;
- 15. For restitution to CollegeSource of any money or property, real or personal, which may have been acquired by means of AcademyOne's unfair competition, pursuant to Cal. Bus. & Prof. Code §17203;
- 16. For injunctive and other equitable relief, including, but not limited to, preliminary and permanent injunctions, forfeiture or seizure of CollegeSource's Digitized Information, and a constructive trust over any property which constitutes or is derived from CollegeSource's Digitized Information, pursuant to 18 U.S.C. §1030(g) and Cal. Pen. Code §502(e)(1);
- 17. For forfeiture of any computer, computer system, computer network, or any software or data, owned by AcademyOne, that is used during the commission of any violation of Cal. Pen. Code §502(c) or any computer, owned by AcademyOne, which is used as a repository for the storage of software or data illegally obtained in violation Cal. Pen. Code §502(c);
- 18. For an order enjoining Academy One from the further violation of 15 U.S.C. §1114 and 15 U.S.C. §1125(a), and directing AcademyOne to file with the Court and serve upon CollegeSource a report in writing under oath setting forth in detail the manner and form in which AcademyOne has complied with the injunction, pursuant to 15 U.S.C. §1116;
- 19. For an order enjoining AcademyOne from continuing to engage, use, or employ any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising and any act prohibited by Chapter 1 (commencing with Section 17500) of Part 3 of Division 7 of the Business and Professions Code;
- 20. For such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by AcademyOne of any act or practice which

1	constitutes unfair competition, pursuant to Cal. Bus. & Prof. Code §17203;
2	21. For all appropriate equitable relief, including preliminary and permanent
3	injunctive relief, constructive trust, seizure and forfeiture;
4	22. For cancellation of USPTO Registration No. 3795258, pursuant to 28 U.S.C.
5	§2201, and 15 U.S.C. §§1064 and 1119, for reason of fraud on the USPTO;
6	23. For cancellation of USPTO Registration No. 3795258, pursuant to 28 U.S.C.
7	§2201, and 15 U.S.C. §§1064 and 1119, for reason that "CollegeTransfer.net" is generic;
8	24. For cancellation of USPTO Registration No. 3795258, pursuant to 28 U.S.C.
9	§2201, and 15 U.S.C. §§1064 and 1119, for reason that AcademyOne does not have trademark
10	rights or service mark right in "CollegeTransfer.net";
11	25. For payment of CollegeSource' reasonable attorney fees, to the extent allowed by
12	law, including, but not limited to, Cal. Pen. Code §502(e)(2) and 15 U.S.C. §1117;
13	26. For CollegeSource's costs of suit;
14	27. For pre-judgment and post-judgment interest, as permitted by law;
15	28. For a jury trial on all claims so triable; and
16	29. For such other and further relief as the Court may deem necessary or appropriate
17	Dated: October 21, 2011 Respectfully submitted by,
18	LAW OFFICES OF DARREN J. QUINN
19	DARREN J. QUINN ALEXANDER E. PAPAEFTHIMIOU
20	12702 Via Cortina, Suite 105 Del Mar, CA 92014
21	Telephone: (858) 509-9401
22	WILLIAM F. WOODS
23	s/s William F. Woods
24	William F. Woods
25	750 State St #310 San Diego, CA, 92101
26	Tel: (610) 742-5000
27	Attorneys for Plaintiff COLLEGESOURCE, INC.
28	

SECOND AMENDED COMPLAINT -43- 08-cv-01987

1	DEMAND FOR A JURY TRIAL	
2	Plaintiff COLLEGESOURCE, INC. demands a trial by jury on all causes of action and	
3	issues so triable.	
4	Dated: October 21, 2011	
5	Respectfully submitted,	
6 7	LAW OFFICES OF DARREN J. QUINN DARREN J. QUINN ALEXANDER E. PAPAEFTHIMIOU	
8	12702 Via Cortina, Suite 105 Del Mar, CA 92014 Telephone: (858) 509-9401	
9	WILLIAM F. WOODS	
10	WIELEN WIT. WOODS	
11	/s/ William F. Woods William F. Woods	
12	750 State St #310	
13	San Diego, CA, 92101 Tel: (610) 742-5000	
14	Attorneys for Plaintiff COLLEGESOURCE, INC.	
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SECOND AMENDED COMPLAINT -44- 08-cv-01987

1 PROOF OF SERVICE I am employed in the County of San Diego, State of California. I am over the age of 18 and am 2 not a party to the within action; my business address is: 12702 Via Cortina, Suite 105, Del Mar, 3 CA, 92014. I served the foregoing documents described as: 4 5 SECOND AMENDED COMPLAINT 6 The following are those who are currently on the list to receive e-mail notices for this case. **John Peter Cooley** 7 jpcooley@duanemorris.com,meschulte@duanemorris.com 8 Karen Shichman Crawford kscrawford@duanemorris.com,meschulte@duanemorris.com 9 Aliza R. Karetnick 10 akaretnick@duancemorris.com 11 David Landau dlandau@duanemorris.com 12 Alexander E Papaefthimiou 13 alex@dglaw.com.dg@dglaw.com **Darren James Quinn** 14 dq@dqlaw.com,dquinn@quinnattorney.com 15 William Frederick Woods bill@wfwoods.com,payback@ureach.com 16 17 I served the foregoing documents upon the interested parties in this action that are not on the list to receive email notices for this case by placing 18 No manual recipients. 19 BY REGULAR MAIL by depositing such envelope with postage thereon fully prepaid 20 in the United States mail at Del Mar, California. 21 I declare under penalty of perjury that the foregoing is true and correct under the laws of the United States. 22 Dated: October 22, 2011 at Del Mar, California. 23 /s/ Darren J. Quinn 24 Darren J. Quinn 25 26 27 28

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